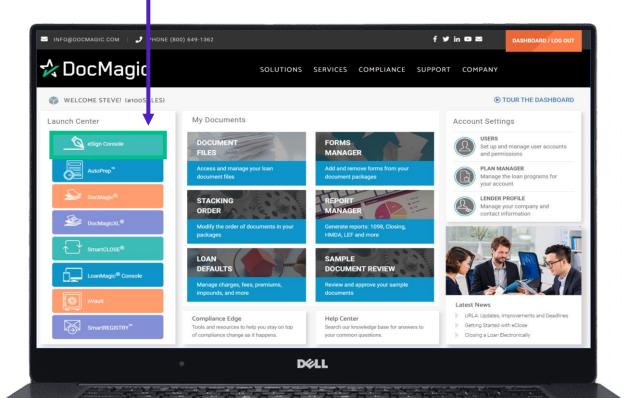


Getting Started

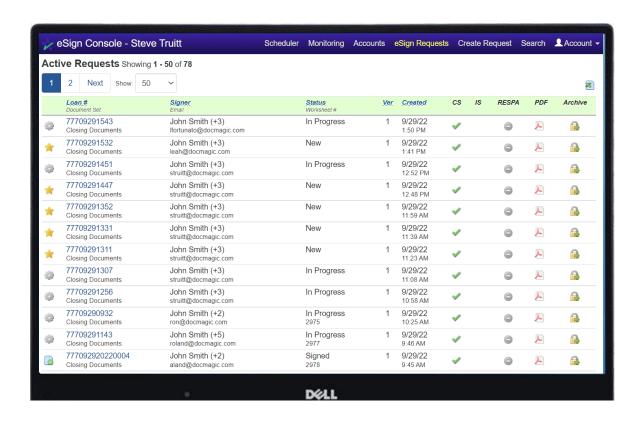
Login to DocMagic and open the eSign Console from the Launch Center.





eSign Console

You'll be greeted with a list of document sets that have been processed within the past 90 days.

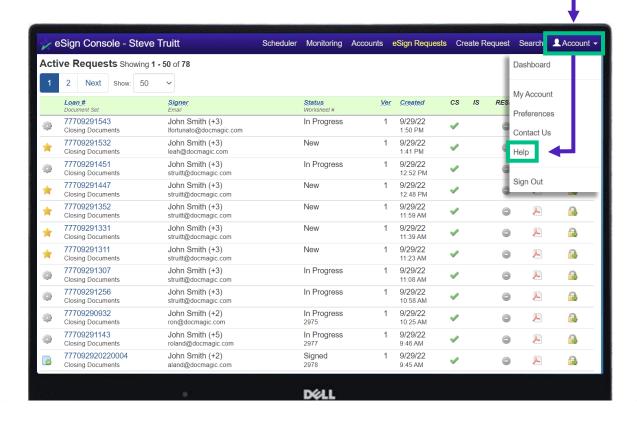


It's crucial that you know that these loan packages will only be present on this console for 90 days after generation. After all signatures are collected, it's a good idea to download all signed documents to your desktop. This will be shown towards the end of the guide.



Help Button

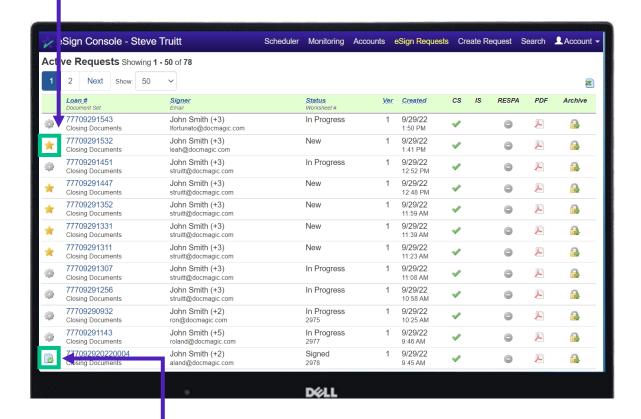
From the eSign Console, you can find a tutorial just like the one you're reading now. Just click Account, then Help.





Status Icons

The icons on the left indicate the processing status of the document set. A star indicates that the set has just been processed (new).

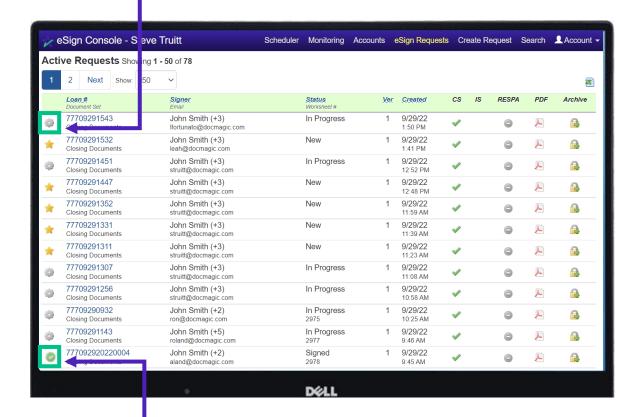


The piece of paper with the check mark indicates that the set has been completed and signed.



Status Icons

The gear icon indicates that the document set is still in progress – there are items that have not been signed yet.



The full checkmark indicates that the document set has been signed and printed.



Opening a Document Set

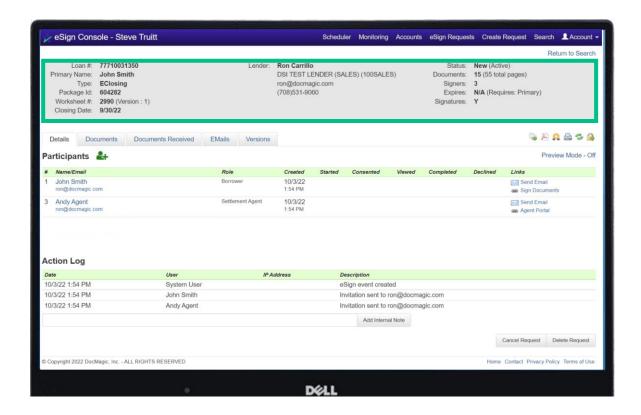
Click on the loan number to see details about that document set.

₩ €	Sign Conso e - St	eve Truitt	Scheduler	Monitoring	Accounts	eSign Requests	Cre	ate R	equest	Search	_ Account ▼
	Loan# Document Set	Signer Email		Status Worksheet#	Ver	Created	cs	IS	RESPA	PDF	Archive
*	777100320220001	John Smith (+3) aland@docmagic.com		New 2991	1	10/3/22 2:04 PM	/		0	P	
*	77710031350 Closing Documents	John Smith (+2) ron@docmagic.com		New 2990	1	10/3/22 1:54 PM	1			P	
*	77710031349 Closing Documents	John Smith (+2) ron@docmagic.com		New 2989	1	10/3/22 1:52 PM	/			<u>"</u>	
*	77710031348 Closing Documents	John Smith (+2) ron@docmagic.com		New 2988	1	10/3/22 1:49 PM	1		0	L	
400	77709291543 Closing Documents	John Smith (+3) Ifortunato@docmagic.com		In Progress	1	9/29/22 1:50 PM	~			J.	
*	77709291532 Closing Documents	John Smith (+3) leah@docmagic.com		New	1	9/29/22 1:41 PM	1			L	
400	77709291451 Closing Documents	John Smith (+3) struitt@docmagic.com		In Progress	1	9/29/22 12:52 PM	1		0	P	
*	77709291447 Closing Documents	John Smith (+3) struitt@docmagic.com		New	1	9/29/22 12:48 PM	~		٥	L	
*	77709291352 Closing Documents	John Smith (+3) struitt@docmagic.com		New	1	9/29/22 11:59 AM	1			N	
*	77709291331 Closing Documents	John Smith (+3) struitt@docmagic.com		New	1	9/29/22 11:39 AM	~		٥	N.	
*	77709291311 Closing Documents	John Smith (+3) struitt@docmagic.com		New	1	9/29/22 11:23 AM	~		0	J.	
401	77709291307 Closing Documents	John Smith (+3) struitt@docmagic.com		In Progress	1	9/29/22 11:08 AM	/		0	K	
4(3)	77709291256 Closing Documents	John Smith (+3) struitt@docmagic.com		In Progress	1	9/29/22 10:58 AM	V			P	
400	77709290932 Closing Documents	John Smith (+2) ron@docmagic.com		In Progress 2975	1	9/29/22 10:25 AM	1			P	
	8			DELL							



Key Info

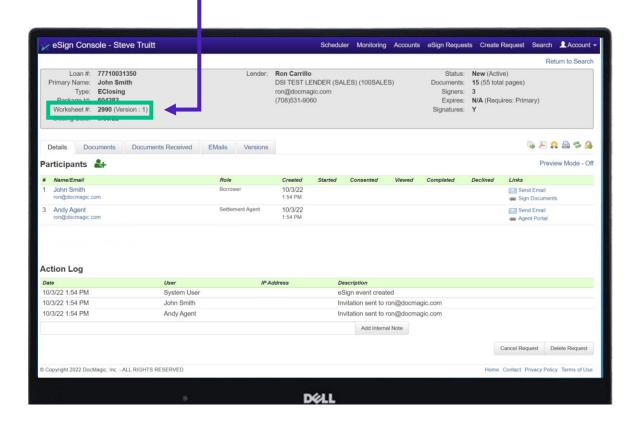
At the top of the page, you can see the details of the loan, the lender, and the status of the process.





Worksheet Number

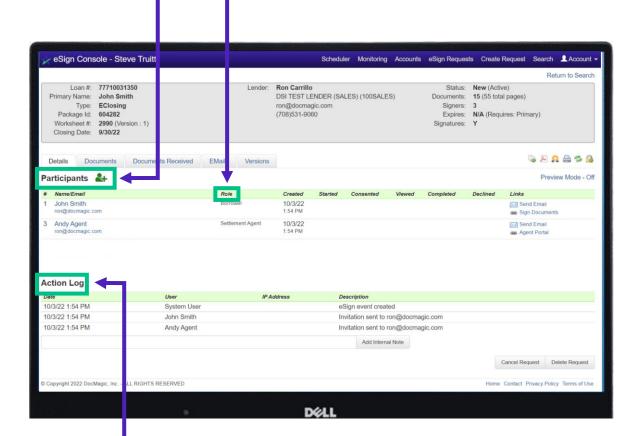
If you have an issue where you need to contact DocMagic's Customer Service department, they'll always ask you for the worksheet number.





Details

Under the Details tab, you can find Participants and the Action Log. Note that you see can the role of each participant in the second column.

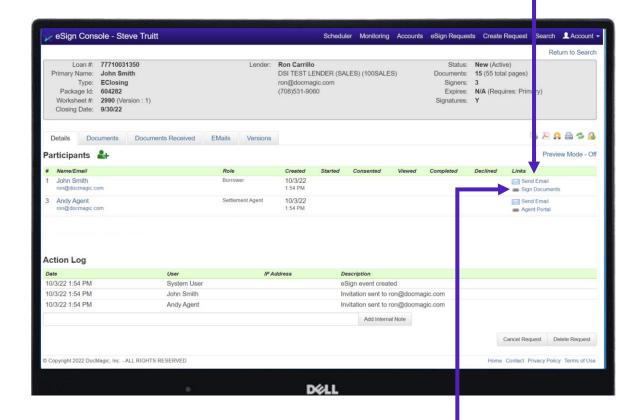


The Action Log at the bottom tracks every step taken with this document set.



Links

Under the Links column on the far right, "Send Email" sends the borrower a reminder email to sign the documents if they have not yet done so.

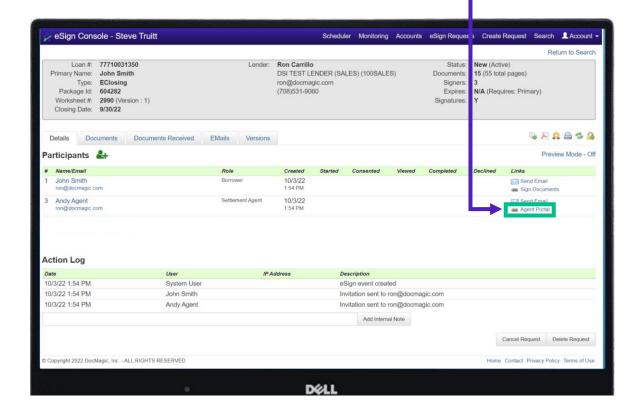


Sign Documents allows you to open that Participant's signing experience – this assumes that the participant is with you. Selecting Sign Documents opens the customer signing experience in another tab.



Links

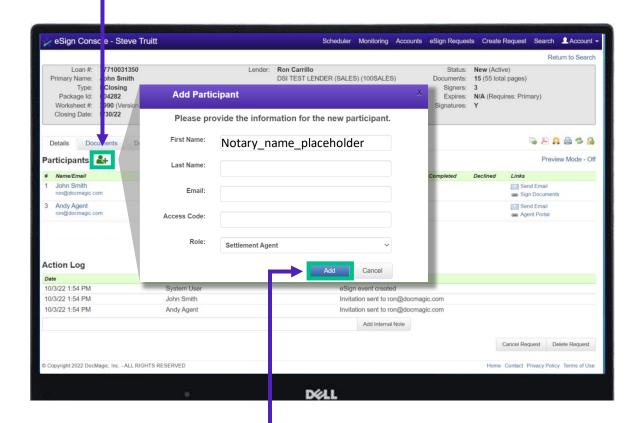
If you have a Settlement Agent, you may also enter their agent portal.





Adding Participants

Click here to add participants.

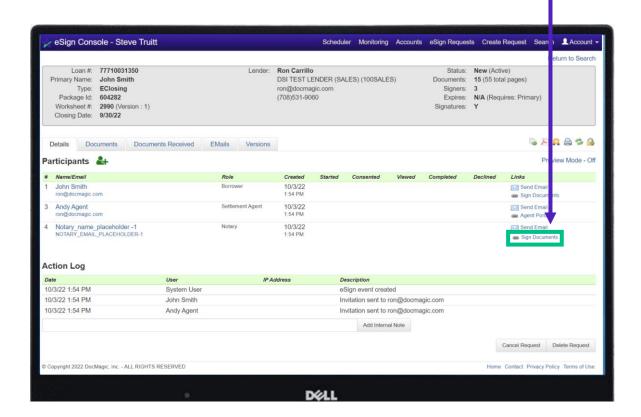


Populate the fields in the window that appears. Make sure to give them an Access Code and choose the correct role from the dropdown. Select Add when done.



Adding Participants

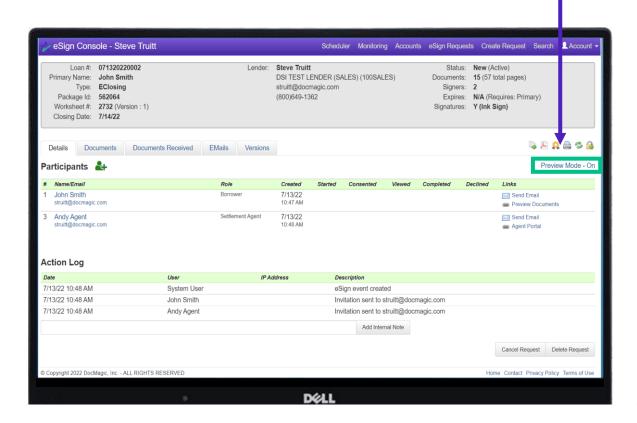
If there are signatures that are designated for the new participant, you would be able to go in and sign.





Disable Preview Mode Toggle

By default, Preview Mode is On until closing and the Settlement Agent can toggle Preview Mode On and Off.

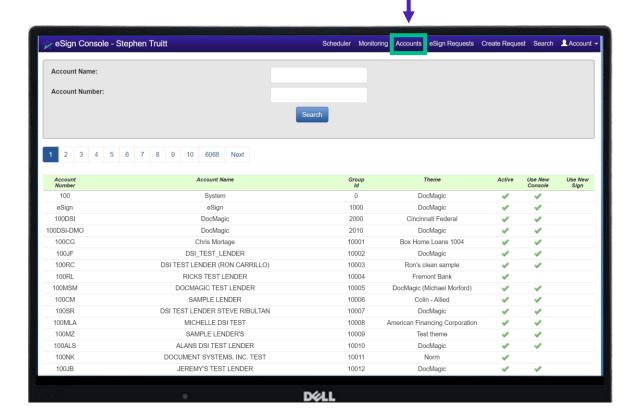


Turning Preview Mode Off allows the Settlement Agent to sign their documents before closing. However, if they don't turn it back on, the borrower can also sign before closing. The next few slides will go disabling this permission.



Disable Preview Mode Toggle

Start by going to Accounts. You can always find it at the top.

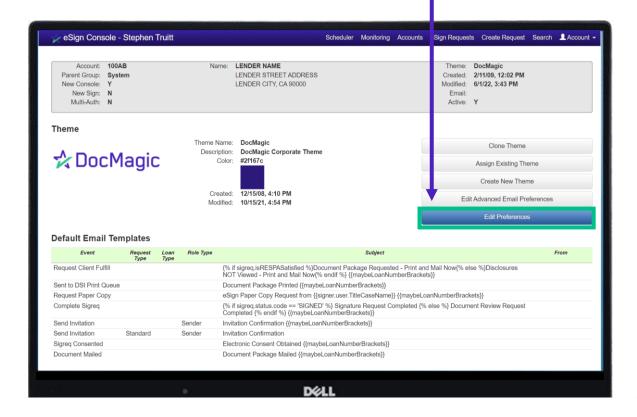


Click on an Account. The search function above allows you to filter by Account Name or Number.



Disable Preview Mode Toggle

Select Edit Preferences.





Disable Preview Mode Toggle

Set "Disable Preview Mode Toggle" to Yes. 🍌 eSign Console - Stephen Tr litt Scheduler Monitoring Accounts eSign Requests Create Request Search ... Account LENDER NAME (100AB) System Closing Agent Portal: Allow Email Change: Yes Multi Auth Enabled: Allow Borrower Yes request paper copy: Notification Level: Level 3 Name Capitalization: Yes Remove option to Disable Preview Mode Toggle: General Time Zone: America/Los_Angeles

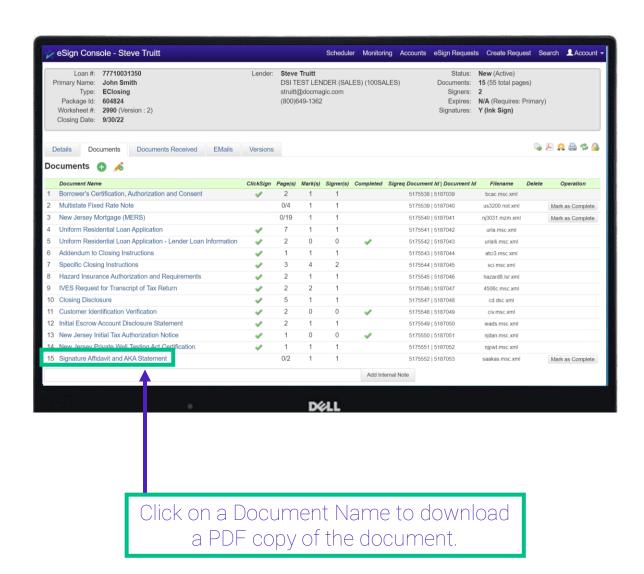
The Settlement Agent will no longer be able to sign until the day of closing.

Participants



Documents Tab

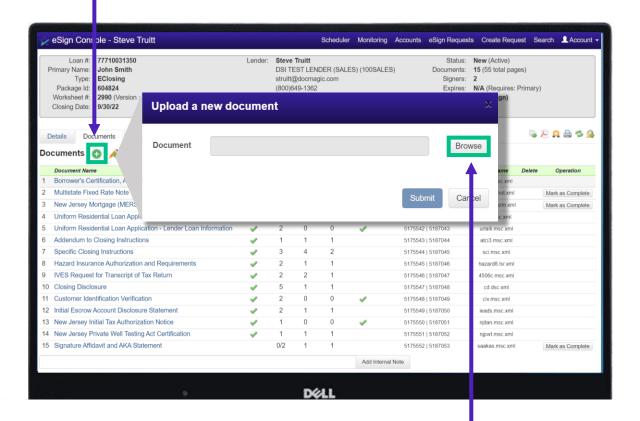
The Documents Tab displays a breakdown of the individual documents that are to be signed as part of the document package.





Add a Document

The plus icon allows you to add documents to the package.

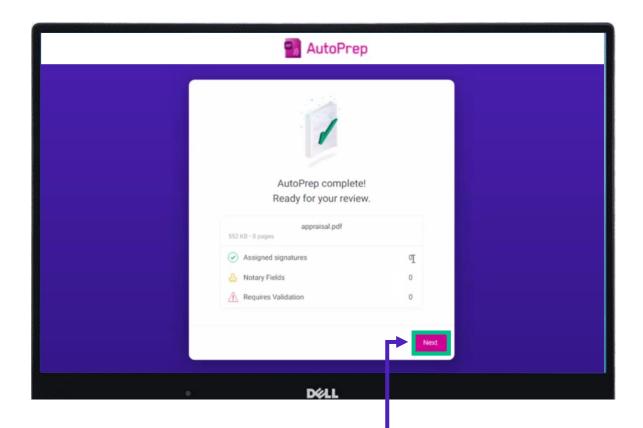


Click Browse. Select a document from your computer and then click the blue Submit button.



AutoPrep

After you Submit, AutoPrep will trigger automatically and start tagging the document. It will detect signature lines and other items that need to be filled out.

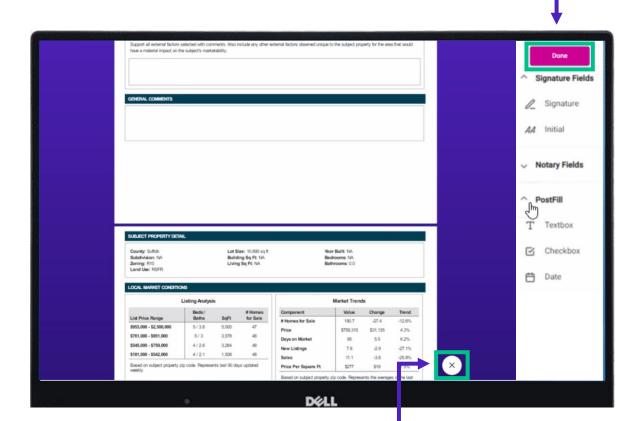


AutoPrep is our proprietary software that utilizes optical character recognition and artificial intelligence. For additional information, please visit our <u>Product Training Page</u>. Click Next to continue.



AutoPrep

Add any additional fields that AutoPrep may have missed by dragging them in from the right. Click Done.

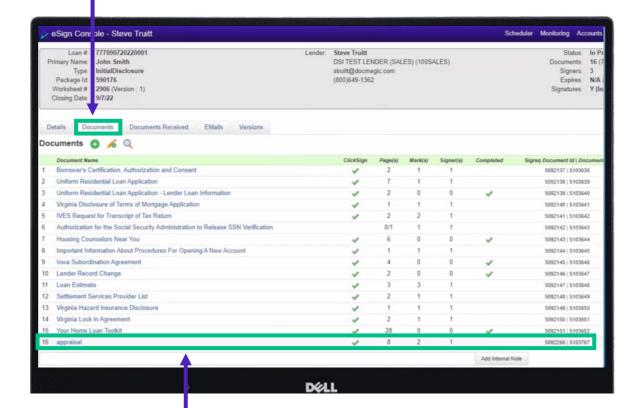


Be sure to click the button down here to open the menu on the right.



Refresh

Clicking Done will take you back to the Loan. Click on the Documents tab and refresh the page.

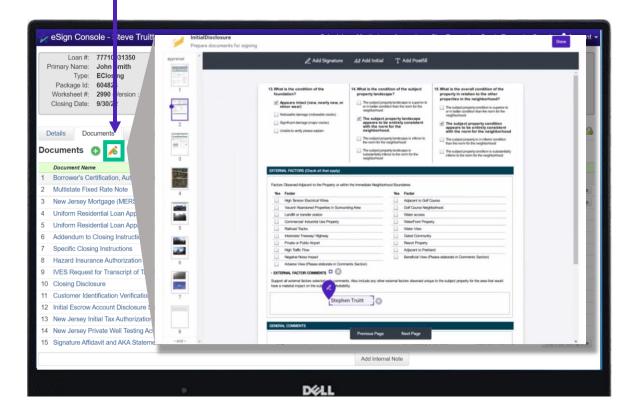


The document that you added will appear at the bottom.



Edit Document

The pencil icon here allows you to edit a document.

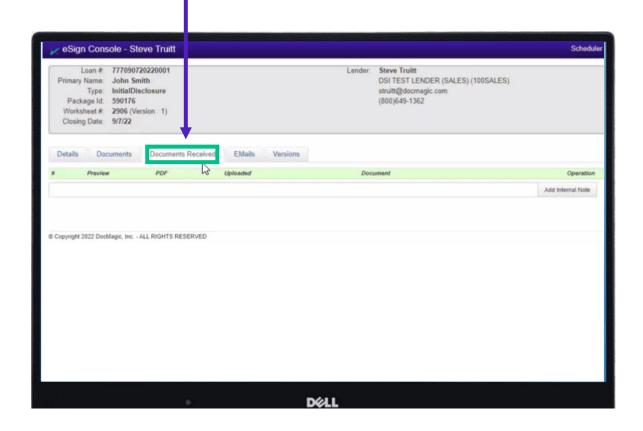


A window will appear where you can go through every document and edit. Click Done at the top right when finished.



Documents Received

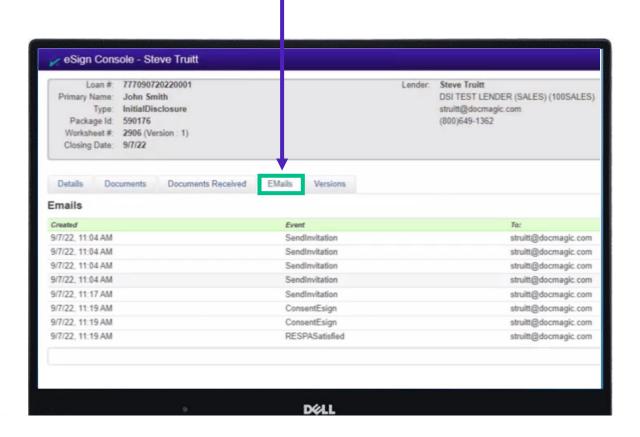
Documents Received is only for closing packages. If there are any notarized documents that the notary has uploaded back into the portal, they show up here.





Emails

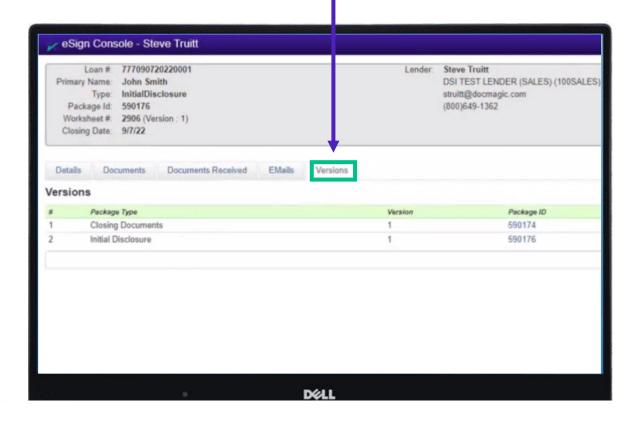
Emails contain the invitations that you've sent out already.





Versions

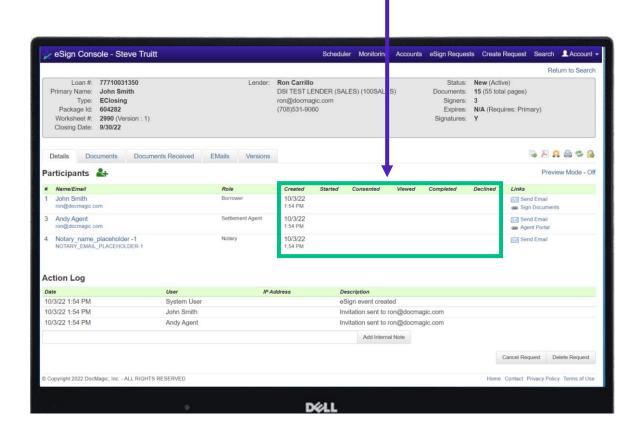
If you have different versions of the loan package, they'll be here.





Milestones

This middle area shows the date and time that each milestone was completed for the participants. In the example below, the eSign event has been created but none of our participants have started the process.

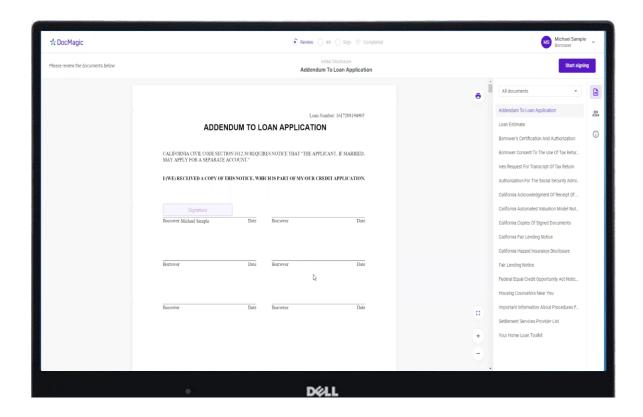


The timestamps will populate as the participants start the process, give their consent, view the documents, and then either complete their signing or decline to sign.



Borrower's Signing Experience

When the borrower clicks on the link in the invitation email, they will be taken to DocMagic's signing experience displayed below.



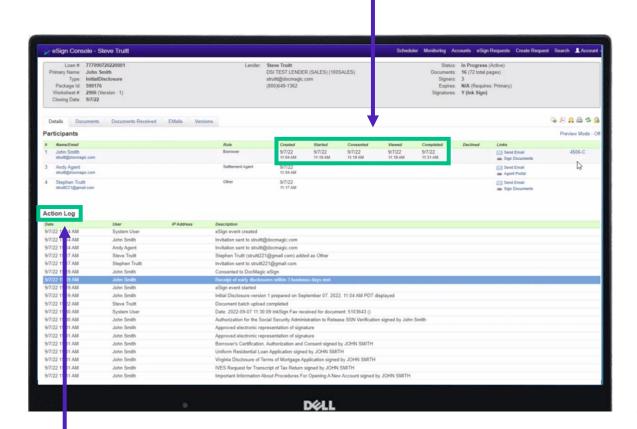
Here, the borrower will be able to sign the necessary documents. For more information on the borrower's signing experience, please visit our <u>Product Training Page</u>.



Post Borrower Signing

After the borrower completes their signing experience, you'll be able to see the row of date and time stamps here.

Refresh the web page if you don't see the changes at first.

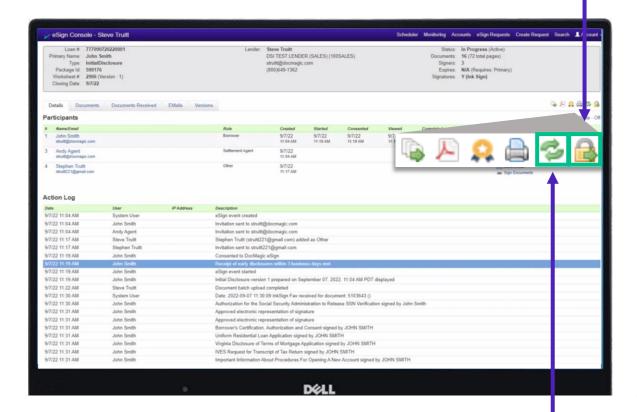


The Action Log documents all the changes that occur.



lcons

There are some useful icons towards the top right of the page. The lock allows you to archive the package.

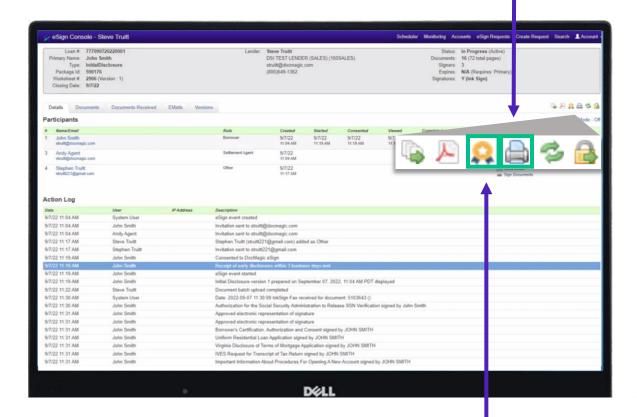


You can reset the PDF by clicking here — this makes all the fields blank again.



Icons

The printer opens your printing options.



You can view the DocMagic eSign certificate by clicking here.



Certificate

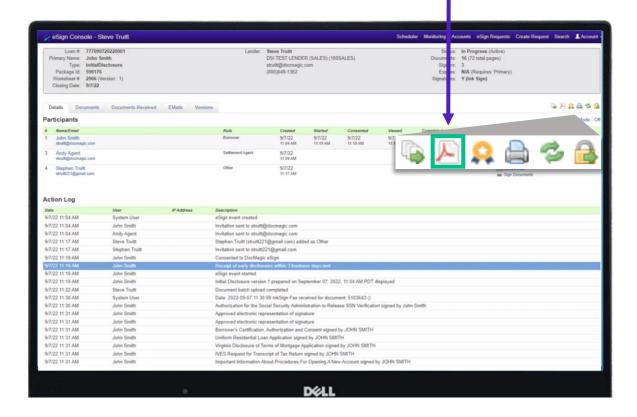
The certificate mentioned previously downloads or opens as a PDF.

	gic			2				
eSign ld:	500176	Reference ld:	2906	From:	STEVE TRUITT	Status:	in Progress	
Documents Type:	INITIAL DISCLOSURE	Loan ld:	777090720220001	Documents:	16	Signatures	E Y	
List of Signers								
Name/Email	Signature	Created Di	ate Started Date	Consented	Date Viewed	Date C	Completed Date	
JOHN SMITH stutt@docrape.com	John Saidh	09/07/22 11:04:27 AM	09/07/22 11:19:40 AM	09/07/22 11:15:45:46	09/07/22 11:19-0 A		9/07/22 13152 AM	
ANDY AGENT		09/07/22 11:04:28 AM						
STEPHEN TRUITT		09/07/22 11:17:27 AM						
Audit Log								
Date/Time	Person		IP Address	Action				
09/07/22 11:04:27 AM	SYSTEM USER		anti-processor	e5ign even	d created			
09/07/22 11:04:27 AM	JOHN SMITH		10.1.138.24	Invitation s	ent to struitt@doom	agic.com		
09/07/22 11:04:28 AM	ANDY AGENT		10.1.138.24	Invitation sent to struitt@docmagic.com				
09/07/22 11:17:26 AM	STEVE TRUITT		10.1,10.201	Stephen Truit (struit221@gmail.com) added as Other				
09/07/22 11:17:26 AM	STEPHEN TRUIT	T	10.1.10.201	Invitation sent to struit(221@gmail.com				
09/07/22 11:19:39 AM	JOHN SMITH		10.1.10.201	Consented	to DocMagic eSign	K.		
09/07/22 11:19:40 AM	JOHN SMITH		10.1.10.201	Receipt of	early disclosures wit	thin 3 busines	ss days met	
	JOHN SMITH		10.1.10.201	eßign even	t started			
09/07/22 11:19:41 AM	JOHN SMITH		10.1.10.201		osure version 1 prep PDT displayed	pared on Sep	tember 07, 2022,	
	20111					Contract of the Contract of th		
09/07/22 11:19:41 AM 09/07/22 11:19:41 AM 09/07/22 11:22:34 AM			10.1.138.22	Document	batch upload compl	Meters.		



lcons

The PDF icon downloads the entire list of signed documents (including the certificate)

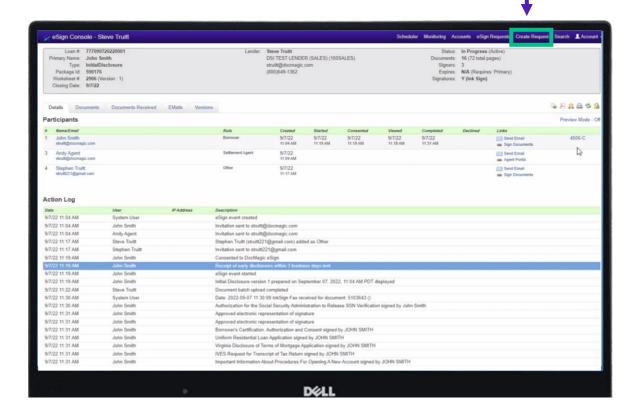


We recommend that you save the document sets after all signatures are collected, as you will only have a loan document set in the portal for 90 days.



Create Request

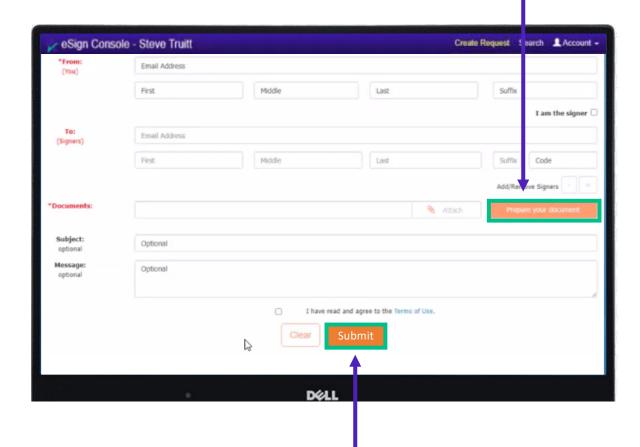
If there are document(s) that you want to send separate, click "Create Request" in the top right corner.





Create Request

Fill out the necessary information and attach your document(s). Clicking Prepare your document sends it through the AutoPrep.



Hit the Submit button at the bottom when you're done.

